



Lenovo 1 Year Premier Support With Onsite

Brand : Lenovo Product code: 5WS0V07098

Product name : 1 Year Premier Support With Onsite

- Hardware and software support
  - Dedicated Premier phone support with no menus to navigate
  - Unscripted troubleshooting
  - Direct access to advanced-level technicians
  - A single technical point-of-contact to manage the case through resolution
  - Warranty repair parts prioritisation
- 1 Year Premier Support With Onsite  
Lenovo 1 Year Premier Support With Onsite. License quantity: 1 license(s), Number of years: 1 year(s),  
Service time (hours x days): 24x7x365, Response time: 24 h, Type: On-site



| Features                    |                 | Features          |           |
|-----------------------------|-----------------|-------------------|-----------|
| License quantity            | 1 license(s)    | Response time     | 24 h      |
| Product type                | Upgrade         | Number of years   | 1 year(s) |
| Type                        | On-site         | Phone support     | ✓         |
| Service type                | Premier Support | On-site support   | ✓         |
| Service included            | Parts           | Packaging data    |           |
| Service time (hours x days) | 24x7x365        | Quantity per pack | 1 pc(s)   |

## Catalog Object Cloud



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